Refund & Return Policy – Guapa Lolita

At Guapa Lolita, we strive to offer you the best shopping experience. However, if you are not satisfied with your purchase, you may return your item under the conditions below.

Return Conditions

Return Period
You have the right to return items within 8 days of receiving your order.

Condition of the Item
Items must be unworn, unwashed, and in their original condition, including the original price tag attached.

Return Request
Before returning an item, you must first register your return by email. Please send an email to help@guapalolita.com including your order number and the reason for your return.

Return Process
Send an email to help@guapalolita.com with your order number and reason for return. You will receive further return instructions from us.

Packaging
Please pack the item carefully to avoid damage during shipping. Make sure the original price tag remains attached to the item.

Shipping
Return the item within 8 days of receiving your order to the following address:

Guapa Lolita
Mercatorstraat 26
5911 AN Venlo
The Netherlands

Please note that return shipping costs are at your own expense.

Refunds
Once we have received and inspected your return, you will receive a confirmation email from us. If the item is approved and meets all return conditions, the purchase amount will be refunded within 14 days to your original payment method.

Please note that original shipping costs are non-refundable.

Non-Refundable Items

The following items cannot be refunded or returned:

- Items without the original price tag
- Worn, damaged, or washed items
- Items returned after the 8-day return period
- Sale items or items purchased during promotions (if applicable)



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Nederland
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